

Observation Number:	201810274
Originator:	
Date Created:	18-Jul-2018
Business Unit:	AS EAAA
Business Group:	Operations Services Europe & Africa
Project/Office:	Western Gas Alliance
Service Line:	Transmission & Distribution
Site/Office Name:	Western Gas Alliance 1855005/6
Work Related or Non-Work Related Observation?:	Work Related
Exact Location or Project of Act/Condition/Safe Behaviour:	BT Fleet Treforest
Observation Type:	Unsafe Condition
Observer Name:	Ian Palmer
Observer Email Address:	carl.jones@wwutilities.co.uk
Stakeholder:	Wood
Observation Date:	13-Apr-2018
Observation Time:	11:15
Observation Close Date:	12-Sep-2018
Details of safety observation:	T/L took his van into BT Fleet because they heard a knocking on the wheel BT Fleet couldn't look at it straight away so they said to leave the vehicle and they would try and look at it in the next hour . The team took what they needed / tools for the weekend . The wheel bearing had gone so they were told to leave over the weekend and would have the van back Monday .
Immediate action taken:	Wrong parts were ordered by BT Fleet so instead of the van being ready for Monday they were told Tuesday . T/L went to collect van this morning the vehicle had still not been looked at and they had to take more tools from the van to carry on with there jobs (YE63 ANN) Defect Number is 43112
Supporting Information:	
Feedback required?:	No