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| <b>Originator:</b>  |   |
| <b>Date Created:</b>  | 18-Jul-2018   |
| <b>Business Unit:</b>   | AS EAAA   |
| <b>Business Group:</b>  | Operations Services Europe & Africa   |
| <b>Project/Office:</b>  | Western Gas Alliance  |
| <b>Service Line:</b>  | Transmission & Distribution   |
| <b>Site/Office Name:</b>  | Western Gas Alliance 1855005/6  |
| <b>Home or Work Related Observation?:</b>                         | Work  |
| <b>Exact Location or Project of Act/Condition/Safe Behaviour:</b> | BT Fleet Treforest  |
| <b>Observation Type:</b>  | Unsafe Condition  |
| <b>Observer Name:</b>   | Ian Palmer  |
| <b>Observer Email Address:</b>                                    | carl.jones@wwutilities.co.uk  |
| <b>Stakeholder:</b>   | Wood  |
| <b>Observation Date:</b>  | 13-Apr-2018   |
| <b>Observation Time:</b>  | 11:15   |
| <b>Observation Close Date:</b>                                    | 12-Sep-2018   |
| <b>Details of safety observation:</b>                             | T/L took his van into BT Fleet because they heard a knocking on the wheel<br>BT Fleet couldn't look at it straight away so they said to leave the vehicle<br>and they would try and look at it in the next hour . The team took what they<br>needed / tools for the weekend . The wheel bearing had gone so they were<br>told to leave over the weekend and would have the van back Monday .<br><b>Immediate action taken:</b> Wrong parts were ordered by BT Fleet so instead of the van being ready for<br>Monday they were told Tuesday . T/L went to collect van this morning<br>the vehicle had still not been looked at and they had to take more tools<br>from the van to carry on with there jobs ( YE63 ANN) Defect Number is<br>43112 |
| <b>Supporting Information:</b>                                    |   |
| <b>Feedback required?:</b>  | No  |