

<b>Observation Number:</b>	201922723
<b>Originator:</b>	
<b>Date Created:</b>	29-Aug-2019
<b>Business Unit:</b>	Asset Solutions Americas
<b>Business Group:</b>	Corporate AS Americas
<b>Project/Office:</b>	Facility Management - Houston (for use prior to April 1)
<b>Service Line:</b>	Corporate West
<b>Site/Office Name:</b>	Stallion Building
<b>Work Related or Non-Work Related Observation?:</b>	Work Related
<b>Exact Location or Project of Act/Condition/Safe Behaviour:</b>	Walkway between Stallion Building and Parking Garage.
<b>Observation Type:</b>	Unsafe Condition
<b>Observer Name:</b>	Oliver Carter
<b>Observer Email Address:</b>	oliver.carter@woodplc.com
<b>Stakeholder:</b>	Wood
<b>Observation Date:</b>	29-Aug-2019
<b>Observation Time:</b>	13:00
<b>Observation Close Date:</b>	03-Mar-2020
<b>Observation Category:</b>	Work Environment Office Security
<b>Details of safety observation:</b>	Written on at least one panel of the glass covering the walkway was the quote "Why so serious", seen on two panels in the last couple of days. Written high up enough to likely be an adult. Seems concerning for a work environment, especially in light of recent US events.
<b>Immediate action taken:</b>	Reported to Security and Supervisor.
<b>Supporting Information:</b>	
<b>Feedback required?:</b>	Yes
<b>Comments from Reviewer</b>	
<b>Closing Comments:</b>	Writing removed, thanks for your use of the HEART system and we apologize for the delay in feedback. The internal system moved the observation and it has just been retrieved.